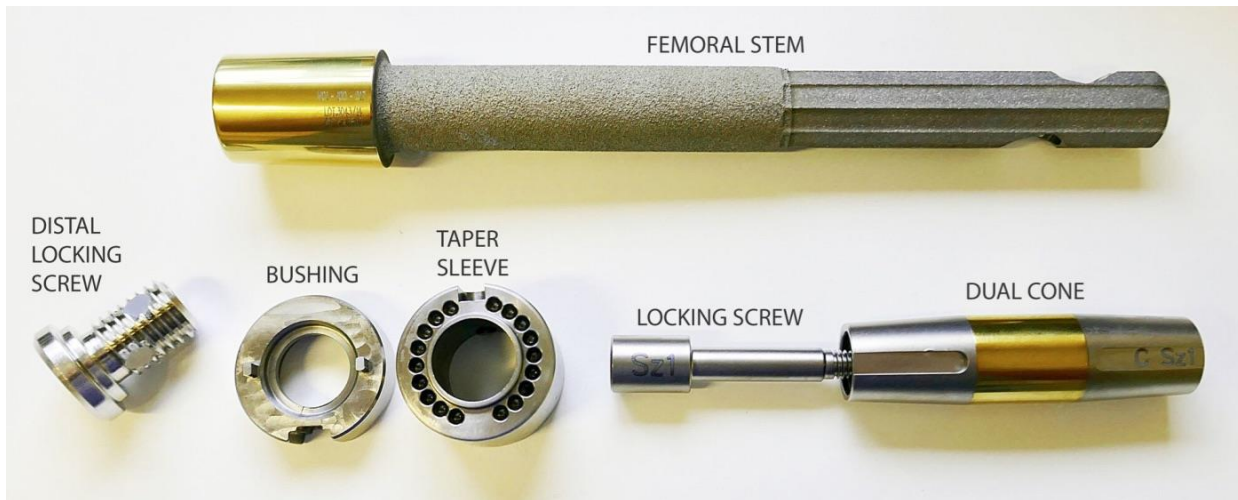




## Warranty Terms and Terms of Use For All Parts



1. **INTRAMEDULLARY STEM** – Failure of implant is not expected over the lifetime of the patient in ordinary use. In the incidence of fracture of the femur the implant may remain in tact with open reduction and internal fixation to the femur. In the event of implant fatigue failure resulting in breakage within a 10-year period it will be replaced under warranty and the implant will need to be returned to Osseointegration International Pty Ltd for investigation.
2. **DUAL CONE ADAPTOR & INTERNAL SCREW**– Cold welding is as a result of the individual impact or use of the individual patient. The time period in which this may occur is varied. The Dual cone adaptor has a replacement warranty of 24 months in the case of failure and the expected lifetime of the dual cone adaptor is the same at the intramedullary stem component. In the incidence of replacement, in the majority of cases, the dual cone can be replaced as an out-patient procedure by a prosthetist or clinician.
3. **TAPER SLEEVE** – It is advisable that the taper sleeve is changed after two years if there is evidence of wear. If there is not evidence of wear, then the taper sleeve may remain insitu and be monitored bi-annually. Full warranty replacement is available in the first 12 months. 12 month warranty applies for the individual taper sleeve however if there is multiple failures (i.e., 3) within the first 12 months then further investigation is required, i.e., alignment adjustment may be required.
4. **BUSHING** – This is a fail-safe component, which is designed to break away and is not covered by any warranty. Does not require replacement unless broken and should be inspected bi-annually.
5. **DISTAL ABUTMENT SCREW** – Similar terms and conditions to bushing.
6. **CONNECTORS** – Full replacement warranty for product mechanical failure in the first 12 months. Repair warranty is offered for mechanical issues for up to 24 months.



7. **EXCLUSIONS** - Where there is evidence of a trauma event, such as a hit, fall etc. in a patient that causes any of the products above to fail, break, fatigue or damage the warranty terms will not be applicable.

8. **UNAUTHORISED USE** - Your warranty may be voided if you use any parts that are not approved or distributed by Osseointegration International Pty Ltd. Presently we distribute for authorised use the MAC/HERMLE and AQ Implant Connector systems, which includes parts within those systems that are labelled and identified with those products/brand names. Any other products/brands will not be included in our warranty coverage and if used with our products will impact on our decision to cover or limit our warranty terms on our product range identified in paragraphs 1 to 6 above.

9. **RECOMMENDED SERVICE INTERVALS** - Refer to the maintenance guide on our website for how to clean and care for your Osseointegration parts including your connector. We recommend that you see your Prosthetist for service and adjustments. Even using our products as part of normal use there will be normal wear and tear on all external parts that will require replacement at intervals as determined by your Prosthetist. All replacement parts will be supplied to your Prosthetist at an additional cost if not covered by our Warranty replacement terms but simply from normal wear and tear.

**[www.osseointernational.com](http://www.osseointernational.com)**